

Guest Information

We welcome you as our guest in Oxigén Family Hotel****. We are glad that you have chosen our hotel for your holiday or event.

Our colleagues are at your disposal and we will try to make your stay pleasant and undisturbed.

For your convenience, please register your consumption in our hotel (restaurant, wellness, massage, other) on the room bill. Please certify your consumption with your signature.

It is important to our hotel to protect the health of our guests. As a baby-friendly hotel, the safety of children and babies staying at our hotel is the most important to us. We believe that children are entitled to loving care and special protection.

In the following guest manual you will find all the information you need, if you still have any questions, our receptionist colleagues will be happy to help you.

Our hotel wishes you a pleasant holiday!



And of course... „Páfrány”, too.

A 4* luxury wellness hotel with centuries of history - the romance of castle hotels and a legend.

The History of Oxigén Family Hotel****

Noszvaj is one of the cleanest settlements in the country, therefore it is a great tourist destination. The proximity of Eger, the many natural treasures and historical sights make it a great destination for trips. Being located in the countryside, the Oxigén Family Hotel**** makes it perfect with Zen Spa experiences. Noszvaj was originally founded by Italian settlers. This is where its name comes from, as “noszvaj” means "our village" in Latin. Settlements in the area (e.g. Olaszliszka) have a similar Italian past.

The history of our wellness hotel started with the appearance of French influence, the settlement of the De la Motte family. The most important monument in the center of Noszvaj is the Castle De la Motte, built in late Baroque style. In the 19th century, in the place of the Oxigén Family Hotel there was a similar property belonging to the castle. In the late 1800s, the owner planted 220 pine trees on the site of the current park, which turned it into lush greenery, providing a wild atmosphere, pleasant air and shelter from the Sun. The very first stop in the history of our hotel can be dated between 1901-1904, when the predecessor of the current hotel was built, which was named Berta's House after the wife of the owner of Castle De la Motte. At the beginning of the 20th century, significant changes were made in the life of the hotel: a well-groomed English park was established around the building, rare flowers and shrubs were planted. Using modern agricultural tools of the time, a model farm was created.

Wedded into the family De la Motte, Count Galassy traveled all over the world, bringing bathing, meditation and the special Japanese wellness - Zen Spa - experience from his East Asian tours. He created a lake in the hotel's park with small bridges and a bathhouse, which presumably stood in the place of the hotel's current Zen Spa. At that time, viticulture and wineries played a prominent role in the village. Next to the hotel, the former manor cellar, today's Thummerer Cellar can be found.

If you would like to try a truly historic wine, you can do so in the restaurant of Oxigén Family Hotel****.

The second half of the last century was important in the history of our hotel, it operated as a holiday resort. After the transformations, from June 2012, our four-star baby- and child-friendly wellness hotel awaits families, who want to relax with many unforgettable experiences, outdoor and indoor programs. Legends about the famous hive stones are interesting, they can be found in Noszvaj and Szomolya. They are believed to reflect the energy of the Earth, that's why the surrounding area can be associated with an energizing effect. If your destination is Eger, it is worth staying at the Oxigén Family Hotel, because the city experience is perfectly complemented by the energy of Noszvaj.

A family legend about Mrs Berta: Find traces in the castle park!

According to a secret legend, Ms. Berta, the wife of the owner of the Castle De la Motte, walked around the building in the evenings, talked to the trees and bushes, and took her favorite flowers. The plants were almost full of life from this care, and nature was renewed.

Walk down the path in the hotel garden where Mrs Berta once did and observe nature showing us that care.

Our services:

Our hotel is the first four-star all-Inclusive hotel (for children) in Hungary, which was designed specifically for families with small children. It was important to us that children could use the exterior, interiors and services of the building comfortably and safely. The goal for our guests is to spend as much time in nature as possible. After polluted air in the city, the crystal clear air cures the whole body, not only "treats" respiratory diseases but also helps to prevent them. The most fantastic thing in our baby and child-friendly hotel is that we take care of everything, so you can get on the road with your family and you don't have to worry about forgetting anything at home.

We are waiting for children and babies with many child-friendly services

While our animators invite the children to many adventures, parents and grandparents can enjoy the pampering services of our Zen Spa. If you would like to use our animation service, let us know at the reception! Of course, we thought about the youngest children, we can offer our baby animation service for children aged between 0-3.

Our creative animators are looking after the children, that makes the time spent together enjoyable for babies.

The Oxigén Family Hotel **** has special attention to its wellness empire so that children, parents, and even babies could enjoy the wellness experience.

There are many options which younger and older children can enjoy. In the heart of our wellness area you can find one pool for the smallest babies and one pool for the children, where many toys are waiting for them. The children can try out the following outdoor activities: parking field, the squirrel adventure park, or the mini adventure track for younger adventurers. Trampoline, bowling, basketball, volleyball court, ping-pong, soccer field and a lot of activities await families in our huge green park. The Dínó playhouse always has a cheerful jingle when it's too hot or raining outside, or when the children are looking for a little foosball, darts, x-boxing.

The hotel also paid great attention to the location of families with small children. Larger rooms and suites have been specifically designed for families, and most of the smaller rooms can be joined together. The restaurant has two separate rooms with a highchair, feeding set for children, bottle warmer and a playhouse. As part of our child's all-inclusive service, we provide children under the age of 10 five times a day with unlimited drinks. Our hotel offers children an all-inclusive service, which is available from 2 p.m. on the day of arrival to 10.00 a.m. on the day of the departure.

Event Venue

The hotel's technical equipment is well suited for business negotiations, conferences, team building training, weddings, exclusive meetings and gala dinners. Our conference room can be divided into three smaller parts with mobile walls, and the foreground in front of the room is ideal for coffee breaks, which we provide for the perfect event.

Tourist Attractions

Castle De la motte

The castle is in the center of Noszvaj. The castle has recently reopened its doors to visitors. The castle, with its beautiful, intimate and contemporary furniture gives an insight into the life of a noble family. It is also a common venue for weddings.

Caves and cellars

The XIX. century impoverishment forced the apartments to be carved into the caves and cellars. These are now uninhabitable, but they are an interesting attraction, as the former cave apartments were taken over by artists today.

Farmhouse

The farmhouse, built in the 20th century, is often a venue for village events: folk music programs and gastronomic shows are organized in a farmhouse furnished with contemporary furniture.

Smithery

The Smithery Workshop is called "Antik-Anti" in the village.

Local homemade products

Noszvaj is famous for its local, homemade products such as cheese, honey, ham, meat, jam, bread and cherries. Careful housewives make the recipes left for them from the elders. They are worth a try.

Stone culture, hive stones

Only 5 kilometers from the hotel, multi-thousand-year hive stones were found in a rock cavity, which are associated with the legend that they channel the energy from the Earth.

Lakes of Síkfőkút

In the vicinity of Noszvaj, at the entrance of the mountains you can find Síkfőkút. The two small fishing lakes here are very ideal for a little trip. The mountain trails starting here can be achieved with forest stops and viewpoints with 30-70 minutes of pleasant walks.

Zsóry Thermal Bath and Spa

Close to Noszvaj, the famous Zsóry Thermal Bath and Spa, which was renovated in 2011, is in the neighborhood of Mezőkövesd. Many people visit it because of its pleasant, warm healing water.

Thermal Spa Bogács

A village next to Noszvaj, Bogács, is also famous for its healing water thermal waters.

Wineries and cellars

Noszvaj lies in the Eger Wine region. The wineries in the village offer handmade wines, and on weekends you can often hear music from them.

Cycling trail

The village and its surroundings offer many cycling trails.

“Matyó” folk traditions

Mezőkövesd is the center of “Matyó” people, 10 km from Noszvaj. Famous for embroidered folk costumes and the cultivation of its folk traditions offers many folk programs.

Horse riding

There is also a riding hall nearby, and their services are available after a telephone consultation:

- Ildikó Thummerer, agricultural engineer, equestrian instructor, tour guide.
Phone: +3630/503-0515
- Mátyus Courtyard:
Phone: +3630/590-6119

Team building options

The hotel and its surroundings are an excellent venue for nature-based team building training and games. Our hotel offers a lot of exercises and tasks to make team building even more exciting and successful.

Eger (castle, museums, wines, baroque downtown)

Eger is one of the most popular tourist destinations in the country. Among its sights, Eger Castle, Minaret, Baroque main square with the sculpture of István Dobó, the stream, the Spa, the Turkish bath, the stoned pedestrian streets and museums can take a few hours of your vacation.

Fairy tale path

The fairy tale path was born in the spirit of spending a meaningful, cheerful time. The basic idea is that, during your holiday and relaxation, it introduces people to the traditional treasures and spiritualities of the given region (in Noszvaj “Palóc”) through the world of fairy tales. Children and adults enjoying the fairy tale can be involved in many positive pedagogical and psychological courses of listening, working together, self-knowledge and imagination. It provides an opportunity not only to have fun, but also to get to know each other more carefully and to deepen relationships.

Family Friendly Wellness Hotel in Fabular Environment

Our goal is to spend as much time in nature as possible.

Beach Volleyball Field: A favorite of young parents and teenagers. Good fun, it requires some physical endurance.

Squirrel Adventure Park: The eternal favorite, every child here can test their skill and courage.

Children's Park for the Rules of the Road: where the kids are playing with learning the traffic rules, increasing their safety later when they go to school alone.

Playground: Ergonomically designed natural material games, swings, climbing, seesaw and huge sandboxes, where we sometimes organize sand -building competitions.



Guest Services A – Z

Air conditioning: The rooms and common areas of our hotel are air-conditioned and can be individually controlled.

Animation: With our animator services, we are waiting for our guests every day of the week between 10:00 a.m. and 6:00 p. m. We have a wide range of programs for babies, children and adults. Our current programs can be found on the wall calendar at the reception.

ATM: Our hotel has no ATM, but Noszvaj does. For more information, please contact our reception.

Baby-friendly equipments: Please request your needs in advance while booking or on the online check-in before arriving! If you still remember something to make your days spent here even more comfortable with your little baby, please, let us know!

Equipment in the rooms: baby crib, toilet seat, baby bath, anti-slip mat, bathroom tabouret, anti fall bed guard, diaper changing mat, kettle

Equipment in the restaurant: highchair, mug, bib, wipes, microwave, bottle warmer, baby food and drink, baby cutlery

Others: thermometer, swim diaper, baby lamp, stroller

Baby-mama room: We have furnished well-equipped rooms for you to provide for the baby at any time of the day as if you were in our own home. These premises are available 24 hours a day, even in the middle of the night, it is possible to make tea or formula for the baby.

Bathrobe: The bathrobes are placed in the room for our guests. Please take it back to the room after use. Please use room towels only in the room.

Bathroom: In the common area of the hotel, separate toilets for men and women are provided.

Bathroom towel change: If you are asking for a towel change, please drop the used towel on the bathroom floor and request new towels at the reception. During daily cleaning, our colleagues will replace the towels.

Bar: The Family Bar next to the restaurant awaits our guests every day of the week, where you can have a drink or a meal during opening hours between 07:00 a.m. until 09:00 p.m.

Birthday : If you would like to surprise your family member at our hotel on the occasion of their birthday, please contact our receptionists!

Business Room: Available for our guests, the Internet, computer and the printer is located in the Business Room on the ground floor. Our technical staff is at your disposal. Opening hours: 07:00 a.m.– 01:00 p. m.

Car rental: Please dial extension 0 to call the reception or visit our receptionist.

Check-in and Check-out: The hotel room is available to our guests from 02:00 p.m. on the day of arrival, the check-out is at 10:00 a.m. Our hotel offers an opportunity for early check-in and late check-out depending on the room capacity. Early check-in can be requested for 8 000 HUF, the late check-out, when you can stay in your room costs 10 000 HUF. You can go into your room with the help of a room card received at the reception. The card is equipped with a chip and is used for the safe function of the door. To open the door, tap the card to the top of the door lock, when the green mark flashed, the door can be opened. On the third floor, the key card also serves the activity of the room's electrical system, you need to place it in the opening next to the front door. Please leave the key card at the reception during check-out. If a guest loses a card, our hotel will charge a price of 4000 HUF/card.

Children's All Inclusive offer includes the following food and beverages free of charge:

- 07.30 a.m. – 10:00 a.m. Buffet Breakfast
 - 10:00 a.m. – 12:00 p.m. Snack
 - 11:30 a.m. – 01:00 p.m. Lunch based on the children's daily offer (or snack lunch)
 - 04:00 p.m. – 04:45 p.m. Snack based on the children's daily offer - made with animators together
 - 06:00 p.m. – 08:30 p.m. Buffet Dinner, baby food is constantly available at the restaurant/bar.
- Beverage menu: 08:00 a.m. – 09:00 a.m. - Baby water, fruit juice

Children's playroom: The "Dínó" Playhouse awaits the children between 08:00 a.m. and 09:00 p.m. Our "Bambínó" Playhouse is running 0-24 hours, thinking about our little guests sleeping late or waking up early.

Cleaning: The rooms are cleaned every day between 10:00 a.m. to 04:30 p.m. If you do not request the daily cleaning, please leave the "Do not disturb" sign on the door or check the request with the reception. If you are asking for cleaning, please leave the "Cleaning!" sign on the room door.

Community space: The hotel has a spacious reception area according to its capacity, where beverage service is provided according to the needs of the guests. Opening hours daily from 08:00 a.m. to 09:00 p.m.

Complaints: If you have any complaints, please feel free to contact the hotel reception, our colleagues are happy to help you! We handle guest complaints in an organized manner and systematically analyze reviews.

Computer assistance: If you have a problem with your laptop or need a computer during your stay, please do not hesitate to contact us! At the reception, we can provide an adapter and a charging station for international use.

Debit and Credit Cards: We offer the possibility of payment by debit and credit card in our hotel. Accepted debit and credit cards: Maestro -MasterCard -Visa - Szép Card: OTP, K&H, MBH

Deep cleaning of mattresses: mattresses are cleaned annually using chemical-free technology.

Did you forget about it? At the reception the following items can be requested for an extra charge: slippers, toothbrush, toothpaste, shaving set, international adapters, charging cables.

Doctor, dentist, pharmacist: In case of a health problem, please contact the reception on extension 0! Our hotel reserves the right to ask unwell guests to leave the hotel to protect other guests, especially the children.

Dress Code: To use the wellness area, we provide a bathrobe, which is prepared in the room. Please leave it in the bathroom before check-out. However, we ask you to avoid appearance in bathrobes, swimwear or towels in the halls and the restaurant!

Duvets and pillows: one duvet and pillow is provided per guest. Extra blankets and pillows are provided at our hotel on request. From the selection of pillows, feather or sponge type stuffed are available on request. Please indicate your request to our reception colleagues at extension 0.

Electricity: The connectors in the rooms, in bathrooms and common halls have 230 V voltage. If you do not want to use a connector corresponding to the Hungarian standard, please contact our reception!

Emergency, emergency exits: You will find the emergency exit closest to your room stated on the door. In the case of an emergency, the signs of green light in the hallway help you to orientate. Please read the policy in the room brochure and please follow the hotel instructions during the emergency!

Equipments for borrow: Whatever the family has in mind, our hotel offers plenty of sports equipment, games, hiking accessories and convenience tools, as well as the smallest things that are essential to babies' needs. It is a pleasure to us if families enjoy their time at our hotel.
For babies: baby-bed sheets, diapers, dustbin, night light, swimming diapers
For children: bicycles, scooters, cycling helmets, rackets and balls for table tennis, badminton, basketball, handball, football, sledges, soft and plastic balls, sand toys
For parents: picnic mat, Nordic walking poles

Event Venue: The hotel's technical equipment is well suited for business negotiations, conferences, team building training, weddings, exclusive meetings and gala dinners. Our conference room can be divided into three smaller parts with mobile walls, and the foreground in front of the room is ideal for coffee breaks, which we provide for the perfect event.

- Separate Event Venue in Natural light
- Free, wireless internet access in halls and community spaces
- Delicious meals, remarkable service, excellent wines from Eger
- Help in organizing indoor and outdoor programs
- Technical equipment: flipchart, projector projection screen, sound system

| Venue | measure m ² | theatre- wise setting | school-wise setting | U - shape | Cabaret | banquet | standing reception |
|------------|---------------------------|-----------------------------|------------------------|--------------|---------|---------|-----------------------|
| Galassy I. | 64,56 | 50 | 30 | 26 | 24 | 35 | 60 |

| | | | | | | | |
|------------------------|--------|-----|----|----|----|-----|-----|
| hall | | | | | | | |
| Galassy II. hall | 64,09 | 50 | 30 | 26 | 24 | 35 | 60 |
| Galassy III. hall | 64,56 | 50 | 30 | 26 | 24 | 35 | 60 |
| Galassy hall | 193,56 | 150 | 90 | 70 | 78 | 105 | 180 |
| Porcelain hall | 37,5 | 30 | 20 | 16 | 16 | 24 | 40 |
| “Bambínó” hall | 61,16 | - | - | - | - | 36 | 20 |
| De la Motte restaurant | 114,74 | - | - | - | - | 60 | 80 |

First aid: Our receptionist colleagues are at your disposal.

Guest elevator: The guest elevator also serves the comfort of our guests.

Guest information: A bilingual Guest Information is provided on the website about the hotel's services.

Hygienic mattress protector: Washable, cotton, mattress protector cover with open bottom is provided.

In- and outdoor recreation programs: trampoline, inflatable castle (available seasonably), giant swing (available seasonably), park for the rules of the road, adventure park (available seasonably), foosball, board and card games, ping-pong, our sports equipment: football, basketball, volleyball, nordic walking bot, badminton.

Information materials: At the reception of the hotel, the program opportunities related to the region are provided in printed form.

Internet: The hotel lobby and rooms establish a Wi-Fi and wired internet connection. For more information, contact our receptionist on extension 0! Available to our guests, an internet terminal is located in the Business room next to the reception.

Username: Oxigen

Wi-fi password: oxigenhotel

Laundry / Ironing: Laundry and ironing can be requested in our hotel for an extra charge. If you hand in the laundry by 09:00 a.m., we will undertake to clean them until 06:00 p.m. on the same day. We undertake ironing services between 06:00 a.m. and 06:00 p.m. with a deadline of 1 hour. The hotel provides bags for laundry in the rooms. For more information, dial the reception on extension 0. On request, we provide an iron and a stand for our guests. You can find out about the price of our services from the price list in the rooms and inquire at the reception.

Linen change: We replace your bedding once a week, we provide extra linen change for your request. If you do not require linen change, please inform our receptionist in advance.

Lost and found: The lost and found objects are collected by the reception. Please call the extension 0.

Luggage delivery: At the guest's request, the hotel staff will take the guest's luggage to or from the room upon arrival or departure. Please ask for the help of our reception regarding the transport of your luggage, they are at your disposal.

Luggage room, safe luggage storage for arriving and departing guests: Next to the reception, a free luggage room is available for our guests, where their luggage is stored within the framework of a regulated and documented process, under continuous supervision.

Minibar: all our guest rooms are equipped with a minibar. The drinks consumed are refilled daily and the consumption is automatically charged on the guest's account. Please pay the price of the drinks consumed during check-out. You find the price list next to the minibar.

News: Printed newspapers with current content are provided in the room and can also be found at the reception.

Office amenities: Pen, letterhead, envelope, notebook are provided in the rooms.

Office services: Internet, PC, photocopying, fax: please call the reception on extension 0 and our colleague will help you! If you need photocopying your documents and scanning, please let us know at the reception!

Parking: The hotel has a private parking lot. The area on the right of the hotel's main entrance is available on arrival and during departure for the time of loading and unloading luggage. After that, please park your car in the free parking lot, thus facilitating the access of other guests with their vehicles.

Payment methods: Cash, debit- or credit card (Visa, Mastercard, Maestro), and SZÉP card (K&H, MBH, OTP)

Pets, dogs, cats: Unfortunately, we cannot accept pets at the hotel. Thank you for your understanding!

Post office: It is located in the center of Noszvaj (Kossuth Lajos út 5.). Opening hours: Monday-Friday: 08:00 a.m. -12:00 p.m., 12:30 p.m.-03:30 p.m., Saturday-Sunday: Closed.

Public phone: it is provided for our Guests in the lobby.

Reception: Our colleagues are available for 24 hours.

Restaurant/ Catering: Restaurant De la Motte is open every day of the week: 7.00 a.m. - 09.00 p.m.

- Breakfast in the restaurant: 7.30 a.m. – 10.00 a.m.
- Lunch in the restaurant: 12.00 p.m. – 03.00 p.m.
- Dinner in the restaurant: 06.00 p.m. – 08:30 p.m.

To accompany the delicious meals, our waiters serve succulent wines and healthy, fresh vegetable and fruit juices. On our menu, you will find Hungarian dishes, possibly vegetarian or allergen-free dishes.

Restaurant De la Motte: Our restaurant is capable of seating 91 people. We offer breakfast and dinner from our buffet at our hotel restaurant. At breakfast, we offer local flavors, handmade cheeses, jams and honey, which are made in famous local areas with traditional procedures. We freshly bake our pastries. At lunch time you can choose from our seasonal menu, which is supplemented with children's and baby supplies. Served at dinner, meals from the wild and forests became famous among our guests. Alongside the meals, we offer the finest wines from Eger and the country's most well-known liqueurs. Anyone who chooses from this buffet can be sure to taste healthy, homemade flavors.

Restaurant Porcelain: Our restaurant Porcelain is a special hall where participants at corporate events, friendly gatherings and family occasions can enjoy our tasty meals, pleasant drinks and each other's company separately from other guests.

Room darkening: The darkening of the rooms is provided by blackout curtains.

Room front door: The front doors of the rooms are equipped with an additional locking mechanism providing increased security.

Room service: Please, request at the restaurant. Between 07:00 a.m. and 08:30 p.m., we will be happy to fulfill your orders from the room! Please request your room breakfast until 08:00 p.m. the previous day at the reception. You can also ask for drinks in the lobby. For more information, please go to our restaurant. If you check out at 07:00 a.m., we provide a cold breakfast package based on the order made on the previous day. Please make your request at the reception!

Safe: The safe is opened in the room wardrobe. We ask you to place your values in the safe in the room or at the reception. Both of our services are free of charge. The hotel is not responsible for the valuables left in the room. You can find the safe instructions in the rooms! Before check-out, please leave the safe in an open condition, thank you!

Shoe cleaning: Shoe cleaner is located at the entrance, shoe shine kit is provided in the room.

Sewing kit: A packaged kit is provided in the room.

Smoking: Our hotel is a non-smoking hotel, so we ask smoking guests to smoke only at the designated location! Thank you for your understanding! After breaking the regulations, guests in the room are charged an extra cleaning fee of 50 000 HUF/day.

Souvenirs: Fridge magnets placed in a display case at the entrance between the photocell doors can be purchased, which can be indicated at the reception.

Spare bed/ baby bed: Please call the reception on extension 0 and our colleagues will help you.

Sports equipments: Adventure park gears, ping pong, football, basketball, badminton, nordic walking bot. Please request the equipmenzs at the reception, all free of charge.

Switchable socket: To use sockets marked "Switchable socket", please turn on the room lighting.

Telephone: Our telephone exchange allows you to call the following extensions in-house by direct dialing: Reception: 0, Wake-up call: 0 On request, we can provide a mobile phone for external calls.

Toiletries: If you need toiletries, our hotel provides the following for a fee, available 24 hours a day: toothbrush, toothpaste, shaving products. Please indicate your request to the reception!

TV: You can find our channel list on the handout in the room.

Umbrella: An umbrella can be requested at the reception.

Vouchers: Our guests have the opportunity to buy a gift voucher through our website. For more information, please contact our colleagues.

Wake-up call: Please contact the reception on extention 0, our colleagues are at your disposal. Guests are woken up from the reception by phone at the specified time.

Website: The hotel has its own bilingual website optimized for mobile devices, where guests can register their reviews.

Zen spa: The pools and resting area can be used by our guests from 10:00 a.m. to 07:00 p.m. Our saunas are available between 10:00 a.m. and 07:00 p.m. You can make a reservation for treatment appointments during check-in so that you can plan your holiday carefully. Cancellation of appointments: Please note that the booked appointments (massage, cosmetics) can be canceled 1 hour before starting the treatment. If not, 50%of the treatment will be charged. Please arrive on time to avoid stalling. The Zen Spa swimming pool, with the big windows overlooking the garden, changes swimming into a sunbath during winter and summer. The pool is 20 meters long and water is 30-32 ° C. The children's and babies' pools are the center of the real family friendly wellness: where besides mom and dad, the children can safely enjoy the water and being splashed. This is one of the most enjoyable elements of the wellness hotel. The water of the pools is 33-34 ° C. We provide swimming diapers for the babies, which you can ask at our reception. In Jacuzzi's 2x10 personal pools, our guests can enjoy the soothing power of warm water with a view of the garden and the beautiful forest landscape. According to the principles of Zen Spa, this is how you can relish the energies of nature. You can start the pool's special elements by pushing the green button. The temperature of the pools is 33-34 ° C. The resting beds are located around the pools, with a pleasant view. You can enjoy the Zen garden or watch the kids play on the playground. Wellness Reception: With the help of our colleagues, you can book massages, cosmetic treatments.

Our hotel has a treatment room where guests can choose from several types of massages: Relaxing massage, Zen massage, Regenerating Swedish massage.

From our cosmetic treatments, you can choose from the Express Beautification, Radiant Beauty – Vitalizing Treatment or even the Anti Aging Luxury Treatment with the power of gold and caviar.

Our relaxation room provides a peaceful relaxation for our guests.

Our wellness department operates between 07:00 p.m. and 08:00 p.m. in "Silent Wellness" mode, which means that only our adult guests can use it during this time. Thank you for your cooperation!

Zen Spa towel: You can request towels and sauna towels for use in our Zen Spa area in the wellness area for the cards you receive at the reception upon arrival. After the last use of the wellness, please return the towels. We charge a surcharge of 4000 HUF for lost towels.

Zen Spa Saunas: The *Finnish sauna* gives you a great experience of detoxification, which has a very special solution here: sitting behind huge windows in the heat of nearly 85-95 degrees, you can admire nature in winter or summer. This is not just a sauna, it is a Zen spa sauna experience in itself. Please read our etiquette and advice before using the sauna in the Zen spa! The *infrasauna* is also a salt chamber, here in 30 minutes, our body replaces the cells, they are cleared, renewed, and the toxins disappear. Enjoy the cleansing and smoothing effect of your skin! Your lungs will feel the clean air of the salt, moreover, they will be grateful for the time of doing something beneficial for your health. Please read our etiquette and advice before using the sauna in the Zen spa! The *steam bath* is not an usual sauna, you have to try it too! An intense experience that cleans and detoxifies. It is a very high humidity cabin with 50°C. Steam is responsible for cleaning the airways and the skin. It is well suited for treating upper respiratory complaints and asthma symptoms. Heat causes pores to expand, and clear because of the steam. *Dive pool:* 18°C pool, as the body should be cooled with a shower after the heat of the saunas. With the cold water of the plunge pool, we restore the condition of the blood vessels and thus the blood circulation, so we can really train our immune system. *Children's aroma cabin:* a sauna of 40-45°C, which is excellent for strengthening the immune system of children and babies. The effect of lukewarm sauna can be enhanced by using essential oil. *Spirit Room:* After the sauna, we created a quiet room for our guests who want silence and relaxation.

Please observe the following regulations for your own safety:

- To avoid fires, please only smoke in designated outdoor areas.
- In case of emergency, please call the reception (extension 0).
- In the event of a fire alarm, please leave the building immediately. You can find the escape route posted at the entrance to the room.
- In case of fire, the use of the elevator is prohibited!
- Keep the room closed at all times, close the window when leaving. Protect your valuables! A safe solution for storing your valuables is the room safe in the closet, the use of which is free of charge.
- Please note that we do not take responsibility for valuables or cash left in the rooms.
- Most importantly, have fun in our hotel!